A FIRMWARE UPDATE MAY BE REQUIRED

Shure periodically updates device firmware to add features and improve system performance. There is a new firmware available which can be uploaded to this product. Please note that all systems need to operate on the same firmware, e.g. 2.0 for full functionality.

To update your products please download the application from the Shure website (**www.shure.eu/software**) and update devices to firmware version 2.0 or higher.

ULX-D FIRMWARE UPDATE FEATURES AND BENEFITS

– Support for Access Control, which allows users to specify PINs for networked devices to restrict access to them from unauthenticated Shure control software.
– Ability to reverse polarity on ULXD1 and ULXD1-LEMO3 bodypacks.
– Added new VHF frequency bands, including V50 and V51
– Dante™ update to software version 3.9.6.1 and firmware version 4.0.0.6
– Improved audio stability in marginal RF conditions

If you require further assistance please search our FAQ database (**http://shure.custhelp.com**) or contact your local Shure service center.

AVAILABILITY

2.0.19 is now on the Shure Update Utility

FAQ

HOW DO I KNOW I HAVE AN AFFECTED TRANSMITTER/RECEIVER?

Simply put, your transmitter and receiver will not sync correctly (Sync failed Tx FW Mismatch), even if the same channels, frequency and encryption settings are selected. ULXD4 receivers will display "Firmware Mismatch, Update FW" on the menu display.

Additionally, if the receiver is connected to Wireless Workbench the following hardware alert will appear: "Audio incompatibility detected. Update firmware of all components to the same version."

HOW DO I KNOW WHICH FIRMWARE VERSION A COMPONENT IS RUNNING?

From the ULXD4 receiver menu, navigate to DEVICE UTILITIES > VERSION to display firmware version. In ULXD1 and ULXD2 transmitters menu, UTILITY > VERSION will display firmware version.

IF I NEED TO IS IT POSSIBLE TO DOWNGRADE FROM 2.X FIRMWARE?

While it is recommended to operate with the latest available firmware it is understood that some situations may arise where somebody may want to downgrade a 2.x unit to a previous version of firmware. This is possible via the same Shure Update Utility process if you select an older version of FW from the "version to install" drop down window.

HOW DO I UPDATE THE FIRMWARE?

For additional instructions on updating please see the ULX-D user guide and this video about the Shure Update Utility which is visible in the following locations:

https://www.youtube.com/watch?v=wXn1hvzZzPg

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